



Happy Fall!

I am not sure where the summer went, but I do know it was beautiful! Now comes Fall, and for many, I know this will bring new stressors as back to school and all that that entails becomes clearer. We wish you the very best as we all shift gears and see how this next season is going to unfold!

Clinic Update: We continue to offer both curbside treatment (with window visibility in our front waiting room) as well as In-clinic appointments – whichever you feel most comfortable with. If you choose to come into the clinic, then we ask that you assist us with the following points:

1. Please bring your mask and sanitize your hands when you come into the clinic. Since it is hard to maintain a 2m distance at all times, we ask that anyone in the building please wear a mask. If you do not have a mask, we will provide them for small fee (\$2/mask).

Manitoba Tick & Heartworm Report, Aug. 20, 2020:

- 495 dogs positive for Lyme disease
- 48 dogs positive for heartworm disease
- 209 dogs positive for Anaplasma
- 26 dogs tested positive for Ehrlichia

Reporting of these diseases is not mandatory, so many unreported tests are also done.

2. If you have travelled in the last 2 weeks, have any symptoms that are consistent with COVID-19, or have been tested for COVID-19 and are awaiting results, we ask that you do not come into the clinic, but let us know so we can work together to find an alternate solution (curbside treatment, telemedicine, ship medications etc etc – we are good at coming up with ways to help our clients and patients while keeping everyone safe!). Our goal is to keep our staff safe, our clients safe, and continue to be able to offer veterinary care for everyone and anyone who needs our help – and to do this, we need your assistance.

Welcome to the team Kendall!

Kendall is a Registered Veterinary Technician, who recently joined us! Kendall brings with her a wealth of experience from her 8 years as an RVT, both in general practice, as well as emergency clinics. She has a particular interest in dentistry, which is fantastic as Dr. Leigh Chisholm does too 😊 So they are the dental duo now! Kendall has a beautiful dog, Senna, and a kitty named Beastie.



We have a new app! Pet Desk! This free app is for our clients, and allows you to book, and reschedule appointments easily, as well as request prescription refills at any time of the day or night. Now that the inevitable kinks of a new system are worked out, we have had really good feedback that it is a user-friendly, convenient system. You can find more info on our website, just look for the little icon to above, or send us an email/call and we will forward you the link to download the app!



August Trivia Winners!

Calvin and his family won the Dairy Queen prize, and we think he looks quite pleased! We hope everyone enjoyed a summery treat!

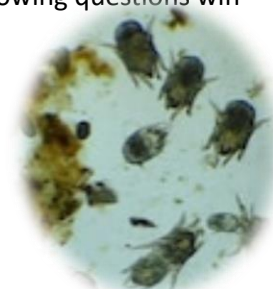


Trivia Corner!

The first 2 people to call with the correct answers to the following questions win a gift certificate to Dairy Queen!*

1. What activity does Kendall do with Senna?
2. What is the parasite in the photo to the right?
3. When does tick and heartworm season end in MB?

**Must be a client whose household has not won within the past 6 months*



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