



The Clinic and Covid-19: We remain open with added Social Distancing

Measures in Place When I started writing this newsletter back in mid March, COVID-19 was a distant disease. Then the world as we know it turned upside down. And here we are in quite the battle, with much of my life - and I am confident yours too, consumed with managing the ever-changing situation, and doing all we can to help protect our families, our staff, our clients and our Province – and balancing this with helping all our beloved pets receive the care and attention they need.

1). Appointments: We continue to remain open, although we are offering solely Drop-Off appointments. Although our doors remain locked, our clinic hours are largely unchanged at this time, and we would ask that you simply call us if you arrive at the clinic and need our assistance.

For all appointments, we ask that you call ahead to book. Once you arrive at the clinic, please remain

in your vehicle and phone us that you have arrived. We will come out to your vehicle and retrieve your pet. We have set up an exam table at the windows in our waiting room, and for most of our patients, it works well to do the exam right there where you can see them from your vehicle. Through facetime/ video calls or simply having you on speaker phone, you will remain a crucial part of these appointments, and we can discuss treatment plans, estimates and goals together. Payment will then be collected via phone/e-transfer before we conclude the appointment by bringing your pet and any products or medications back to your vehicle.

2). Food/medication orders & Prescription refills: We ask that you call in advance to request your items, we will set the items aside for you, collect payment via phone, and when you arrive to pick them up, please call us and we will bring them out to you at your vehicle. We can also arrange to have medication couriered directly to your home if you prefer.

TICK SEASON HAS BEGUN! Despite the chilly March we have had, tick season began on April 1st! So if you have not picked up your tick preventatives for the season yet, please

give us a call and we will gladly help you come up with a plan for your pet.

These preventatives are key to protect against:

1). Lyme Disease, 2). Ehrlichiosis, 3). Anaplasma.

We are still offering our Spring promo until May 31st: Purchase a Snap 4DX test (checks for the above tick-borne diseases and Heartworm disease - \$67.95+tax) + 6 months of preventatives, and we waive the exam fee.

Print or Electronic??

Would you prefer to receive the monthly Seasons Newsletter electronically?

Just send us an email to seasonsvetclinic@gmail.com, or give us a call, and we will make sure you receive the e-version instead!

Pets and COVID-19

At this time, it appears that the risk to our pets from COVID-19 remains vastly lower than to us. At the time of writing this, there are 640,000 human cases world-wide, and we just became aware that 1 cat in Belgium has become ill from COVID-19. Two dogs in South Korea have also tested positive, but never developed any signs of illness.

So again, it appears that the risk is low, but not zero. We will update you as soon as we have more information on the Pet-front, or check out our Pet Health Library on our website, and search COVID-19

Trivia Corner:

For the time being, we will be canceling our Trivia Corner to support everyone's efforts of Social Distancing. Hopefully before long it will be back in action!

Thank you to all of you who are also working hard to slow the spread of COVID-19. I know it can be odd to change our life to benefit someone else, often someone we won't

even know, but we are in this together, and every little thing each of us does can add up to a lot. So keep trying hard, and know we are working together!

